



King's College

TAUNTON

First Aid Policy

(This policy is applicable to all pupils, including those in the EYFS)

*This policy applies to
King's College Prep School and King's College Taunton*

Policy Date: September 2023

Responsibility

Individual: Director of Finance and Operations

Council Committee: Finance and Estates

Review Cycle: (Annual)

Next scheduled review: September 2024

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Introduction

The health and safety of the children in the care of King's College Prep (KCP) and King's College Taunton (KCT) is one of our prime concerns. There are, accordingly, clear procedures laid down by the Schools to organise the provision of First Aid for pupils and staff both on and off each school premises.

This policy is written as an extension to the King's Schools Health and Safety Policy and should be read in conjunction with 'Medical Protocols' in each school as detailed in **Appendix 1 - Content of Medical Protocols**.

First Aid can save lives and prevent minor injuries becoming major ones. Under Health and Safety legislation, both King's Schools will ensure that there is adequate and appropriate provision of first aid equipment and facilities for providing first aid in the work place and that there are adequate arrangements for training and re-training first aiders. First Aid provision is available at all times while pupils are on the school premises and also off the school premises during school visits.

It is assumed that all children attending school are healthy and fit to cope with the school day without leaving lessons for medical attention. The School Health Centres are there for accidents, emergencies and illnesses that occur during the course of the school day and in the case of King's College during the silent hours also.

General guidance of first aid actions to be taken are detailed in **Appendix 2 – First Aid Protocol**.

During the Coronavirus Pandemic, please refer to the First Aid Guidance during Covid-19 document. This document sits alongside the First Aid Policy.

Practical arrangements at the point of need

If a child in the King's College Pre-Prep falls or is physically hurt in any way in school and has to be given first aid, the member of staff who treated the child must fill in the accident book which is kept in the Pre-Prep Staff Common room. If the injury appears to be serious the child must be referred to the School Health Centre or other qualified First Aider to assess the situation so that the correct action can be taken.

In King's College Prep, such children are taken by a member of staff or go themselves with a fellow pupil (whichever is appropriate for the injury) straight to the Health Centre to see the School Nurse.

In King's College Prep, if a child is unwell, he/she must be sent to the Health Centre. Depending on the age of the child and the nature of the complaint, the member of staff will judge whether the pupil needs to be accompanied to see the Nurse. If the Nurse is not in the Health Centre, the child must be instructed to go to the School Office. The Nurse or First Aider will decide on the course of action and whether parents need to be contacted. The School reserves the right to send a child home if he/she is a risk to the health and safety of others.

If Pre-Prep children are taken unwell, they are cared for in the classroom or in a nearby quiet area while their parents are contacted to come and collect them. Analgesia (e.g. Calpol) may be administered by the School Nurse according to parents' preference, indicated on the drug administration form.

In King's College if a pupil feels unwell they are to make their way to the Health Centre for assessment, if sent from a lesson they are to be accompanied.

Both Schools

We request parents/guardians of day pupils who have sickness or diarrhoea to remain at home for at least 48 hours after their last bout of sickness to prevent the spread of infection. All staff should take precautions to avoid infection and must follow basic hygiene procedures and take appropriate precautions when coming into contact with bodily fluids.

First Aid Support Procedure

Both King's Schools have well equipped Health Centres run by qualified Nurses. In King's College Prep School the Nurse is on duty during the standard school day from Monday to Friday and in King's College the Health Centre is manned by a Nurse 24 hours a day, 7 days a week – **both during term time only**.

It is the policy of King's Schools that the Health Centre Nurses are to be the main contact point for any significant medical or first aid incident.

King's College Prep School (KCP)

In KCP where there is just one Nurse, there could be occasions when the Health Centre is not manned because the Nurse has been called away on an emergency. If that is the case, the staff member at the scene will phone the Nurse on the **Health Centre mobile 07817 597550**.

If this mobile number is not answered immediately, the member of staff will contact the School Office for assistance. The School Office will make contact with a Qualified First Aider. A notice is posted on the Health Centre door, indicating where to go for first aid if the Nurse is not available.

King's College

The Health Centre in King's College is staffed by the duty Nurse and the Assistant between the hours of 08:30 – 16:30, so usually advice and assistance is readily available. After 16:30 and at weekends there is the duty Nurse present. If the duty Nurse has been called out, they can still be contacted via the **Health Centre mobile 07966 926118**.

Trained Staff

It is policy to have a number of staff trained in basic First Aid who are able to supplement the professional medical care provided in the Health Centres. Training funds are made available to train staff in first aid, once staff are trained they are responsible for keeping in-date with refresher training and updates.

There will always be at least one qualified First Aider on site at times when children are present. There will always be a Paediatric First Aider on site at times when Early Years children are present (including before and after school) and there will always be at least one Paediatric First Aider on each Early Years trip or outing, and a nominated First Aider should be on all trips. There should also be a member of staff with a good working knowledge of First Aid on all trips. On trips that are residential there must be a qualified first aid member of staff included.

King's College Prep School

Paediatric First Aid (Valid September 2021 – September 2024)

Nursery Staff:

Leanne Darlow
Hannah Hammond
Clare Masters
Elizabeth Welstead
Clare Wrelton

Pre-Prep Teaching Assistants:

Jeanette Coles
Georgia Simpson
Claire Stanley
Liz Samuels

Basic Life Skills First Aid (Valid January 2024 – January 2027)

Hannah Coulson	Jake Evers
Pixie Foad	Warren Guedes
Ali Halls	David Hands *
Anna Hardy	Jenny Hayden-Briffet *
Sal McDermott	Richard Morgan *
Andrea Murray	Alana O'Dell
Jamie Rudkin	Rachel Biggs
Peter Sprague *	Jeremy Stannett *
Steve Watson	Alistair Wilkinson

Siobhan Keeling – School Nurse

*Check Expiry Date

[First Aid update](#)

There is a list of teachers and sport staff who have attended a basic life support and AED course with the British Heart Foundation (Heart-Start). This list is held by the H&S Officer.

King's College

Nursing Staff

Caburn, Karen	Lead Nurse	Ext 8130/07966 926118
Jones, Hannah	Nurse	As above
Jenkinson, Robert	Nurse	As above
Bellamy, A	Nurse	As above

First Aid Qualified

Musgrove, Phil	H&S/Security	07813 153116
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Heart Start

Goldsmith, Nick	Driver/Porter	07813 153118
Derrick, Rose	Matron	07808 773402
Gillingham, Julie	Matron	07808 773404
Berry, Jane	Matron	8247/07808 773409



Slade, Dawn	Matron	8161/07808 773410
Perry, Hannah	Matron	8193/07808 773412
Morton, Lorraine	Matron	8246/07808 773407

There is a list of teachers, sport staff and Support Staff who have attended a basic course with the Red Cross or who have completed a heart-start course. This list is held by the H&S Officer.

Defibrillator Trained

A number of staff at both schools have received basic awareness training in the use of the Schools' Automated External Defibrillators (AED's). There are certain Staff who have had advanced training in the use of the AED's which is certificated. The public access defibrillators at both Schools can be used by members of the public and staff who have not been trained in their use. The defibrillator will give them Instruction on how to use.

Equipment and Facilities

The Health Centre Nurses are responsible for ensuring that adequate first aid facilities are available in the Health Centres and other parts of the schools, for carrying out periodic checks and updating of those facilities including medical bags. Use of any first aid equipment should be reported without delay to the Health Centre so that it can be replenished and sufficient equipment made available for the next emergency.

First Aid Kits

First Aid kits are provided and kept stocked by the Health Centres. They are available for sports staff to take to the game's fields for "home" matches. A first aid kit will be taken on all off-site visits or outings and this is the responsibility of the trip leader or designated First Aider. Each kit is checked and replenished on a regular basis by the School Nurses. Staff may request extra items when they need them. Replacement items can also be obtained from each Health Centre.

Defibrillators

In King's College Prep School the AED is located in the Staff Common Room and in King's College one AED is located in a cabinet near Reception and the other in the Health Centre. Due to the Increased use and bookings of our sporting facilities both schools have purchased a public access defibrillator located on the outside wall of the swimming pool at King's College and on the wall of the Pelican Nursery at King's College Prep School. The defibrillators are stored in a cabinet and to release the defibrillator the person wanting to use it must dial **999** first. If the defibrillator is deployed the user must contact Phil Musgrove who is the guardian and he will ensure the defibrillator is ready for operational use. Contact details for Phil Musgrove are pjmusgrove@kings-taunton.co.uk or 07813 153116.

Hygiene Procedure for Spillage of Body Fluids

Detailed Advice is contained in Appendix 3 – Hygiene Procedure for Spillage of Body Fluids.

In the school Health Centres, there is a supply of gloves, disposable wipes, antiseptic hand wash, absorbent granules, yellow bags for the disposal of infected waste, and a foot pedal bin.

Spills of body fluid including blood, urine, faeces, vomit, saliva, nasal and eye discharge must be cleared up immediately, this would be done by the first aider or with assistance from the Domestic Services Department. Disposable gloves should be worn and discarded into a specialist yellow bag when used. Mops should be washed in the cleaning equipment sink (not kitchen sink), rinsed in disinfecting solution and dried.

Records

In both schools a record must be kept of all treatment given and of every accident reported to have taken place on School premises or in connection with School activities which require medical attention. Accidents treated by Health Centre staff must be reported on the appropriate form by staff to Health and Safety Officer (HSO) within one day of the occurrence. The date, time and place of event or illness must be noted with the personal details of those involved with a brief description of the nature of the event or illness. What happened to the injured or ill person immediately afterwards should also be recorded - Report Form in **Appendix 5**.

The HSO will investigate each such report to determine whether its cause was avoidable or accidental – if avoidable a rectification plan of action will be drawn up. Accident and Illness statistics are reported by the Health and Safety Officer and then forwarded to the Operations Manager, so a report can be formulated on a termly basis to the School Council.

Records are to be stored for at least three years or, if the person injured is a minor (under 18), until they are 21.

In the event of accident or injury, parents must be informed as soon as practicable. King's College Prep School will inform parents of **any** first aid treatment that is given to pupils in the EYFS setting.

Reporting

There are more formal requirements set out in the RIDDOR regulations (Reporting of Injuries, Diseases, and Dangerous Occurrences Regulations 1995) for the external reporting of more serious injuries. These are summarised in Appendix A to the Schools' Joint Health and Safety Policy Document and must be rigorously observed where appropriate. The HSO, in consultation with D/Ops, is responsible for generating RIDDOR reports as necessary.

Any employee or visitor who sustains an injury or accident on either site must report it to their line manager or to a member of staff (visitors). An entry must be made in the Accident Book which is located in the Finance Office (KCT) unless treatment is obtained in the Health Centre (which is the case in KCP) when the report will be made automatically.

Medication

The Schools accept the need for some children to have access to personal medication. Parents must give written authorisation and guidance for the administration of that medication. Medication is normally stored in an appropriate manner (in accordance with the product instructions) in each Health Centre or in a specific classroom in King's College Pre-Prep. Medication is stored so that it is out of reach of children and in a refrigerator, locked cabinet or high shelf.

Medical forms completed at the point of entry to each school give parents' consent to their child being given emergency first aid and non-prescription drugs. If the child is in the King's College Prep Early Years Foundation Stage, the Health Centre will contact parents before medication is administered.

Arrangements for Pupils with Particular Medical Conditions

King's College Prep School

In King's College Prep School a Pupil Medical List (including photographs) is held in the Staff Common Rooms (Prep and Pre-Prep) giving details of any significant medical ailment of any pupil, a list is also held on the Health Centre database (ISAMS).

In King's College Prep School locked medical cabinets in Pre-Prep classrooms and the Prep Staff Common Room contain specific medication for specific ailments for specific people (staff and pupils). Epi-pens are stored in the white cupboard in the Staff Common Room which are readily available. Inhalers are stored in the Health Centre and a Universal Inhaler is stored in the white cupboard in the Staff Common Room, but this inhaler has prescribed users and whose parents have given consent for it to be used.

King's College

Information about any pupil with a particular medical condition is on ISAMS which can be accessed by Health Centre staff, Houseparents, House Staff and Teaching Staff.

In King's College the pupil retains and carries with them their personal epi-pen or inhaler. There will be a named emergency epi-pen or Inhaler in the Health Centre for the Pupil.

Emergency Inhalers are also kept in each Boarding House, Science Block, Sports Hall and Swimming Pool. In each area there will be a list of pupil's names who can be administered the emergency Inhaler.

An emergency epi-pen is kept in the Catering Office. Staff have been trained in its use. There will be a list of pupil's names who can be administered the emergency epi-pen.

The use of the emergency epi-pen and emergency Inhaler permission has been given in writing by parents whose children are on the list.

Details of how to deal with these conditions are detailed in 'Medical Protocols'. It is the responsibility of all staff members to keep familiar with the epi-pen administration technique.

It is the responsibility of staff leading trips to ensure that specific medication is taken away on trips, such as sports matches.

Mental Health

Mental Health is an increasing concern and worry for pupils, parents and staff. Staff have a number of sources of support for themselves or if worried about another member of staff – see Annex A.

Mental health issues can be extremely complex and require specialist support. If pupils are worried about their own mental health, they can speak to their GP, our health centre staff, our safeguarding teams, their Houseparents, or other recognised sources of support such as Mind. A number of KST staff are qualified Mental Health First Aiders, and teaching staff regularly undertake mental health training. If a member of staff is worried about a pupil's mental health they should always speak to the school's safeguarding team.

King's has an important role to play in supporting the mental health and wellbeing of our pupils. We are under a statutory duty to promote the welfare of our pupils, which includes: preventing impairment of children's health or development, and taking action to enable all children to have the best outcomes. Full details are set out in Keeping Children Safe in Education (KCSIE) statutory guidance.



Early intervention to identify issues and provide effective support is crucial. Our role in supporting and promoting mental health and wellbeing can be summarised as:

- Prevention: creating a safe and calm environment where mental health problems are less likely, improving the mental health and wellbeing of the whole school population, and equipping pupils to be resilient so that they can manage the normal stress of life effectively. This will include teaching pupils about mental wellbeing through the curriculum and reinforcing this teaching through school activities and our ethos;
- Identification: recognising emerging issues as early and accurately as possible;
- Early support: helping pupils to access evidence based early support and interventions; and
- Access to specialist support: working effectively with external agencies to provide swift access or referrals to specialist support and treatment

Further details can be found at [Mental health and behaviour in schools](#) which staff should read.

All staff should also be aware that mental health problems can, in some cases, be an indicator that a child has suffered or is at risk of suffering abuse, neglect or exploitation. Only appropriately trained professionals should attempt to make a diagnosis of a mental health problem. Staff however, are well placed to observe children day-to-day and identify those whose behaviour suggests that they may be experiencing a mental health problem or be at risk of developing one.

Where children have suffered abuse and neglect, or other potentially traumatic adverse childhood experiences, this can have a lasting impact throughout childhood, adolescence and into adulthood. It is key that staff are aware of how these children's experiences, can impact on their mental health, behaviour and education. If staff have a mental health concern about a child that is also a safeguarding concern, immediate action should be taken, following the safeguarding policy and speaking to the designated safeguarding lead or a deputy.

Staff should also be aware of the following resources:

<https://campaignresources.phe.gov.uk/schools/topics/rise-above/overview>

<https://www.annafreud.org/schools-and-colleges/resources/supporting-mental-health-and-wellbeing-in-secondary-schools/>

APPENDIX 1 - CONTENT OF MEDICAL PROTOCOLS

Each school Medical Protocols are separate documents and are individual to the school but generally contain details of the following:

- Confidentiality policy
- Dealing with suspicions and allegations
- EYFS Organisational Plan - Accidents, illness and emergency
- Protocol for the administration of medicines and treatments for children at school by house-parents and deputies
- Protocol for administration of medication
 - staff administering medication procedure
 - ibuprofen
 - paracetamol
 - antihistamines
- Head injuries protocol
- Head injury
- Asthma attack protocol
- Anaphylaxis protocol
- Patient group directive for a sore throat in children aged 6-13 years
- Malaria protocol
- Administration of adrenaline
- Protocol for admission to Health Centre
- Medical record and form of authority
- Emergency first aid treatment and non-prescription drug form
- Self-administration of medicines
- Medical arrangements
- Health and safety

APPENDIX 2 - FIRST AID PROTOCOL

This Protocol is a general guide to immediate actions in case of a medical emergency or situation:

Assess the situation and make the area safe

When a child or adult is found to be in need of first aid care/treatment, the person who is first in attendance must assess the situation and decide on the appropriate course of action quickly and calmly. They should do what they can to protect the casualty or anyone else from any further danger.

Assess the casualty

1. If the child is mobile and the injury sustained is considered to be minor, they can then be safely escorted to the Health Centre by an adult or child.
2. If the injury appears to be more serious, or the member of staff is unsure about movement of the child, they should remain in situ with the casualty and contact the Health Centre.
3. If any member of staff believes that someone is suffering from a serious or life-threatening event, accident or immediate illness, an ambulance is to be called by dialling **999**, once this call has been made, call the Health Centre nurse for assistance.

The list below provides guidance on when an ambulance must be called for but is not exclusive and, if in doubt, an ambulance or paramedic should be requested.

- Cardiac Arrest (Each school has access to automated external defibrillators (AED's) and key staff have been trained in their use)
- Anaphylaxis
- Unresponsive hypoglycaemia (diabetic)
- Unresponsive asthma attack
- Someone choking
- Serious breathing distress
- Suspected heart attack
- Suspected stroke
- Suspected spinal injury
- Suspected broken limb, causing immobility
- Catastrophic bleed
- Unconsciousness

If a life-threatening situation, then remember the priorities of first aid:

- Dangers
- Response
- Shout for Help!
- Airway
- Breathing, if breathing place in recovery position, if not breathing call for help **999**.
- CPR
- Defibrillation

If not life-threatening, reassure the casualty and make them as comfortable as possible (recovery position) until the Nurse or qualified first-aider arrives on scene.

Get help During Term Time.

The School Health Centres can be contacted directly on their mobile phones:

King's College Prep School	07817 597550 (Day time only) 01823 285936 (After this time – Head of Boarding)
King's College	07966 926118 (24 hours)

These phones are carried at all times during school hours and during matches when on the game's fields.

Nurses or a qualified first aider will then assess the situation and decide on the appropriate course of action (in accordance with their training); they should delegate assistance according to need.

This might mean:

- Taking the casualty to the Health Centre for further assessment or treatment.
- Taking the casualty to be checked at St. James' Surgery by the School Doctor.
- Treating the casualty in situ and then taking to Accident & Emergency by car.
- Treating the casualty in situ and then calling 999 for an ambulance or air ambulance if a serious head, neck, spinal injury, or if the casualty has collapsed and is unconscious.
- Notify parents or guardians as soon as possible and, if necessary, arrange for them to be met at A&E.

Get Help Outside of Term Time.

King's College Prep School	Reception 01823 285920 or Head of Boarding 01823 285936
King's College	Security 01823 328141

Out of hours at **King's College** the automatic gates at Holway Avenue and the main gates on South Road will be locked, so the code for the locks will need to be passed to the ambulance call operator. Key staff have the number for these locks or a member of staff will be sent to unlock.

Aftermath

All first-aid treatment in the Health Centre for pupils will be reported on ISAMS and an accident form sent to the H&S Officer if appropriate. Staff Injuries will be recorded in the accident book located in the Finance office.

1. Parents should be notified of any significant injuries and further treatment or advice given.
2. Clear up the scene and make it safe, where necessary.
3. Take care of uninjured persons, where appropriate
4. Replenish the first aid kit or take to the School Nurse

IN AN EMERGENCY CALL 999

King's College Prep School – Postcode to site **TA2 8AA**, entrance via Taunton Road or Cheddon Road.

King's College – Postcodes to site **TA1 3AR**, Holway Avenue, **TA1 3LA** South Road, **TA1 2EY** Holway Road entrance gate and **TA1 3EB** Greenlands, grounds department gates.

APPENDIX 3 - HYGIENE PROCEDURE FOR SPILLAGE OF BODY FLUIDS

The First Aider should take the following precautions to avoid the risk of infection:

- Cover any cuts and grazes on their own skin with a waterproof dressing
- Wear suitable disposable gloves when dealing with blood or other bodily fluids
- Use suitable eye protection where splashing may occur
- Use devices such as face shields, where appropriate, when giving mouth to mouth resuscitation
- Wash hands after every procedure

If the First Aider suspects that they or any other person may have become contaminated with blood and other bodily fluids which are not their own, the following actions should be taken without delay:

- Wash splashes off skin with soap and running water
- Wash splashes out of eyes with tap water or an eye wash bottle
- Wash splashes out of nose or mouth with tap water, taking care not to swallow water
- Record the details of the contamination
- Report the incident to the Health Centre and take medical advice, if appropriate.

APPENDIX 4 – NEEDLESTICK OR CONTAMINATED SHARP INJURY PROCEDURE

Emergency action and standard precautions - in event of needlestick or contaminated sharp injury

- IMMEDIATELY STOP WHAT YOU ARE DOING AND ATTEND THE INJURY
- Encourage bleeding of the wound by applying gentle pressure – do not suck.
- Wash well under running water.
- Dry and apply a waterproof dressing as necessary.
- If blood and body fluids splash into eyes, irrigate (flush) with cold water.
- If blood and body fluids splash into your mouth, do not swallow. Rinse out several times with cold water.
- Report to the School Nurse / Health Centre for treatment.
- Health Centre Staff may refer you to the nearest Accident & Emergency department or your GP.
- (You must also inform your line manager).
- Complete accident/incident form and give to your manager/supervisor for their completion of relevant sections.
- Support and assist in the investigation process which will seek to find the cause of the incident and if appropriate review relevant risk assessments.

Further advice or in absence of medical staff, dial NHS **111** or, if ambulance obviously required, dial **999** Immediately.

APPENDIX 5 – GUIDANCE: COVID-19

Update to Resuscitation Council UK (RCUK) guidance for practice

Cardiopulmonary resuscitation (including chest compressions and ventilations) is a critical intervention to save lives – without which many thousands of lives will be lost each year.

Throughout the COVID-19 pandemic, RCUK has regularly reviewed its guidance based on published evidence, seeking to balance the delivery of high-quality treatment to patients whilst maintaining staff/rescuer safety.

Recently published evidence suggests that COVID-19 is predominantly transmitted via the aerosol route as opposed to direct contact and via fomites. With this in mind, we have amended our guidance for health care staff to prioritise protection against the aerosol route of transmission.

The risk associated with COVID-19 has decreased because the majority of the population have been immunised, and more effective treatments and less virulent strains of COVID-19 now predominate. Widespread community testing programmes have stopped, making it less likely that members of the public will know if someone has COVID-19.

New evidence has emerged suggesting a low likelihood that airway management manoeuvres are aerosol generating, leading to the removal of airway management manoeuvres from the list of aerosols generating procedures (AGP).

We await further evidence on whether chest compressions generate aerosol. Until such evidence emerges we remain concerned that the provision of chest compressions and the proximity of the rescuer to the patient may constitute a risk of aerosol transmission.

In light of this new information we recommend:

The curriculum for training members of the public and healthcare professionals reverts to the guidance set out in our quality standards, members of the public and healthcare professionals follow our 2021 guidelines for resuscitation, for those working in healthcare settings, the use of FFP3 masks or respirators as well as eye protection is still recommended when performing chest compressions for patients with suspected or confirmed COVID-19. AGP PPE, in particular FFP3 mask/respirator and eye protection, should be donned as swiftly as possible to avoid any delays in treatment.

We will update our life support course materials in line with the above amended recommendations.

This guidance is intended to be used by Trust Resuscitation Committees and similar governance bodies to inform updated clinical practice.



APPENDIX 6 – INCIDENT/ACCIDENT REPORT FORM

Incident/Accident Report			
Name of Person Involved		Date	
Nature of Incident/Accident & Location			
Details of any first aid given			
Sent to Health Centre/A&E – Delete as applicable			YES / NO
Treatment by Health Centre or sent to A&E			
Action to be taken to avoid similar incident			
Name		Date Copy sent to H&S Officer:	
Signature			
Date		Date Filed:	

Procedure

1. Complete the form as required
2. Person filling out form sign & date
3. Copy to H&S Officer
4. Copy to Health Centre

ANNEX A



King's College

TAUNTON

Sources of support available to staff

As a responsible employer, King's Schools is pleased to be able to offer staff a range of options should they feel they need emotional support. These are as follows:

- School Counselling telephone helpline (School's insurance company)–24/7 service 0117 933 0687 quote policy number 202604
- Michael Featherstone – School Council Staff Liaison Member – MDfeatherstone@kings-taunton.co.uk
- Emma Gregory, Assistant Head Common Room – 01823 328187
- Father Mark Smith, School Chaplain – 01823 328211/07976 943788
- HR Dept – HR Manager, Lisa Thompson 01823 328103/328105
- Mindline Somerset – Emotional support helpline 01823 276892 – 24/7 service.

Staff should visit their GP should they require more professional support.

Although the King's College' Counsellor is for pupils, staff may discuss a pupil issue directly with the Counsellor. This must be cleared through the Heads, Deputy Head (Pastoral) or Director of Finance and Operations.

September 2023